FARMTECH

FarmTech Solutions, Inc. · Choteau, Montana · USA

# Getting Started

## FarmIQ™: your account, the dashboard, farms and fields, getting help

| | |
|---|---|
| **Version** | v1.0 |
| **Revised** | 2026-11-22 |
| **Applies to** | FarmIQ™ at farmiq.us, on a computer, tablet or phone |

# Getting started with FarmIQ™

## What FarmIQ does

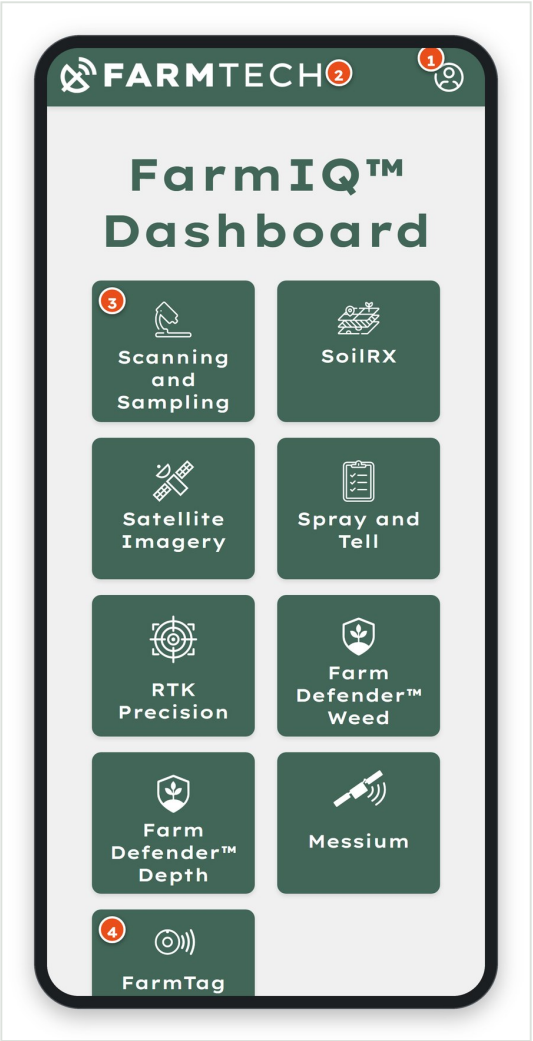
FarmIQ™ is where your FarmTech data lives: your farms and fields, your maps and prescriptions, your equipment tags, and the rock maps from FarmDefender™. You open it in a web browser at **farmiq.us**. There is nothing to install.

This guide covers the parts every FarmIQ user shares: your account, logging in, the dashboard, farms and fields, and getting help. Each part of FarmIQ has its own guide for the work done there, on farmtech.us/support. Each guide also comes as a short Quick Start.

- **Soil Maps and Prescriptions**: SoilOptix scanning and sampling, and SoilRX prescriptions.
- **Satellite Imagery User Guide**: season-long crop imagery.
- **Spray and Tell User Manual**: spray records, products and crop scouting.
- **RTK Precision User Guide**: RTK corrections for your receivers.
- **FarmDefender™ Weed Missions**: the spray missions from your FarmDefender weed system.
- **Rock Map User Guide**: the rock map and the Pick Rocks phone page.
- **FarmTag User Manual**: equipment tags, service, checklists, grain bins and parts.

## The screen at a glance

The dashboard is the first page after you log in.




The FarmIQ dashboard on a phone, numbered.

| # | Button or area | What it does |
|---|---|---|
| 1 | Account menu | Change Password and Account Settings. On a phone, Feedback and Logout are here too. On a computer, your email address shows here and Feedback and Logout sit at the top right. |
| 2 | FarmTech logo | Back to the dashboard from any page. |
| 3 | Tiles | Each tile opens one part of FarmIQ. Every account sees every tile. |
| 4 | FarmTag | Equipment tags, service and checklists. See the FarmTag User Manual. |

Scroll down for **Add a New Field**, **Manage Farms & Fields**, **Order History**, **View Fields On Map**, and the weather for your fields.

## Quick reference

| To do this | Go here |
|---|---|
| Log in | farmiq.us, then Login |
| Make an account | farmiq.us, then Don't have an account? Sign up |

| To do this | Go here |
|---|---|
| Reset a forgotten password | farmiq.us, then Forgot your password? Reset it here |
| Change your password | Your email at the top of any page, then Change Password |
| Change your name, phone or address | Your email at the top of any page, then Account Settings |
| Add a field | Dashboard, then Add a New Field |
| Rename, move or delete fields | Dashboard, then Manage Farms & Fields |
| Tell us about a problem | Feedback at the top of any page |
| Log out | Logout at the top of any page |

# Your account

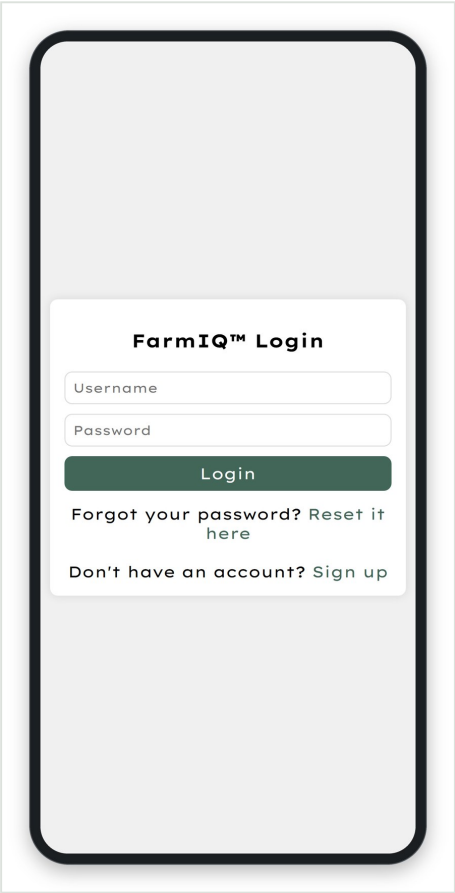
## Making an account

1. Go to **farmiq.us** and tap **Don't have an account? Sign up**.
2. Fill in your name, address, phone number, email and a password. **Business Name** is optional.
3. Use at least 8 characters for the password.
4. Complete the check box that confirms you are a person, then tap **Sign Up**.

FarmIQ sends you a welcome email and opens **Add a New Field**, so you can put in your first field right away.

If FarmTech set up your account for you, we give you your login. Change the password the first time you log in (see **Changing your password**).

## Logging in




The FarmIQ login page on a phone.

1. Go to **farmiq.us**.
2. In **Username**, type the email address on your account.
3. Type your password and tap **Login**.

FarmIQ opens the dashboard. If you opened a link to a FarmIQ page before you logged in, it takes you to that page instead.

You stay logged in until you close the browser or tap **Logout**.

## Forgot your password

1. On the login page, tap **Forgot your password? Reset it here**.
2. Type your account email and tap **Send Verification Email**.
3. Open the email titled **Password Reset Verification Code**. It holds a 6-digit code. The code works for 15 minutes.
4. Type the code and tap **Verify Email**.
5. Type your new password twice and tap **Reset Password**. Use at least 8 characters, with at least one number.

The login page shows **Password reset successfully!** Log in with the new password.

### Changing your password

1. Tap your email address at the top of the page, then **Change Password**.
2. Type your current password, then the new one twice.
3. Tap **Change Password**.

The new password needs at least 8 characters and at least one number.

### Your details

Tap your email address at the top of the page, then **Account Settings**. You can change your name, phone, mailing address and business name. Tap **Save Changes**.

Your email address is your login and cannot be changed here. To change it, or to close your account, contact support.

FarmIQ sometimes asks you to check your details when you log in (**Help us keep your info up to date**). Tap **Update now** to fill in what is missing.

## The dashboard

The dashboard is the first page after you log in. Tap the FarmTech logo at the top of any page to come back to it. Its layout is in **The screen at a glance**.

Each tile opens one part of FarmIQ: **Scanning and Sampling**, **SoilRX**, **Satellite Imagery**, **Spray and Tell**, **RTK Precision**, **FarmDefender™ Weed**, **FarmDefender™ Depth**, **Messium** and **FarmTag**.

| Tile | Its guide |
|---|---|
| Scanning and Sampling | Soil Maps and Prescriptions |
| SoilRX | Soil Maps and Prescriptions |
| Satellite Imagery | Satellite Imagery User Guide |
| Spray and Tell | Spray and Tell User Manual |
| RTK Precision | RTK Precision User Guide |
| FarmDefender™ Weed | FarmDefender™ Weed Missions |
| FarmDefender™ Depth | Rock Map User Guide (the tile opens the rock map) |
| Messium | See Messium below |
| FarmTag | FarmTag User Manual |

Every account sees every tile. **FarmDefender™ Weed** opens your spray missions once a FarmDefender weed system is connected to your account. **FarmDefender™ Depth** opens your rock map once your account has rock data. Until then, both open the FarmDefender website in a new tab.

### Messium

**Messium** signs your fields up for Messium's nitrogen program. Tap **Add Messium to Fields**, pick the fields, agree to the terms and tap **Place Order**. Your fields then show under **Your Current Fields With Messium**. The terms share your field boundaries with Messium. Call us for what happens next on your fields.

Below the tiles are **Add a New Field**, **Manage Farms & Fields**, **Order History** and **View Fields On Map**. The weather panel shows the weather for your fields once you have at least one field.

## Farms and fields

Your account holds your farms, and each farm holds its fields. A field that is not in a farm is listed under **Unassociated Fields**.

### Adding a field

1. On the dashboard, tap **Add a New Field**.
2. Under **1. Select or Create a Farm**, choose a farm, or tap **Add New Farm** to make one.
3. Under **2. Name Your Field**, type a name.
4. Give the field its boundary in one of three ways:

- **Upload Field Boundary**: choose a `.geojson` file, or a `.zip` holding a shapefile (the `.shp`, `.shx`, `.dbf` and `.prj` files, with no folders inside the zip). Tap **Import Field**.
- **Create Field on Map**: find the field by address or latitude and longitude, draw its outline with the polygon tool, then tap **Create Field**. This works on a computer only.
- **Import from Account**: bring fields in from another farm-data account you already use. Pick the account, log in to it when asked, tick the fields you want and tap **Import Selected**.

FarmIQ shows **Field Created Successfully!** You get an email when the field's yield maps are ready.

Check the outline before you finish. A boundary cannot be edited after the field is made. To change it, contact support.

If you have SoilOptix scanning done, FarmTech loads those fields into your account for you.

### Managing farms and fields

On the dashboard, tap **Manage Farms & Fields**.

- **Rename**: tap a farm or field name and type the new one.
- **Move a field to another farm**: drag it onto the farm.

- **Delete a field**: tap its red delete button.
- **Make a farm**: tap **Create a New Farm**.
- **Delete a farm**: tap **Delete** on the farm. To delete its fields as well, tick **Also permanently delete all fields in this farm**. Otherwise the fields move to **Unassociated Fields**.
- **Download your boundaries**: tap **Export All Field Boundaries** and choose shapefile, GeoJSON, KML or KMZ.

A field or farm with an order on it cannot be deleted. Contact support if you need it removed.

## On a phone

FarmIQ works in the browser on your phone. To open it like an app, use your browser's **Add to Home Screen**. It appears as **FarmIQ™**.

FarmIQ needs a signal. Nothing is saved on the phone for use offline.

On a narrow screen, **Feedback** and **Logout** move into the menu under your email address at the top of the page.

## Troubleshooting

| What you see | What to do |
|---|---|
| Username/password combination is invalid | Check the email address is typed exactly as it is on your account, including any capital letters. Then check the password. If you still can't log in, reset the password. |
| Too many failed login attempts. Please wait 15 minutes and try again. | Wait 15 minutes, then try again. Reset the password if you are not sure of it. |
| No password-reset email | Check your spam or junk folder. The email comes from FarmTech Support. The code expires after 15 minutes; ask for a new one if it has. |
| The reset code is not accepted | Ask for a new code and use the newest email. An incorrect code cancels the codes already sent. |
| Field name already in use | Choose a different name, for example with the farm's name in front of it. |
| Cannot delete field with existing order | Contact support. |
| A FarmDefender tile opens the FarmDefender website | Weed: no FarmDefender weed system is connected to your account yet. Depth: your account has no rock data yet. Contact support if you expected it. |
| A page won't load or looks wrong | Check you have a signal, then reload the page. If it keeps happening, tap Feedback and tell us what you see. |

## Support

- **In FarmIQ**: tap **Feedback** at the top of any page. Choose **Bug Report** or **Feature Request**, describe what happened, and tap **Submit Feedback**. FarmIQ sends it to us with the page you were on.
- **Phone or text**: (406) 271-6400
- **Email**: support@farmtech.us

The current version of every FarmTech guide is at farmtech.us/support.